



PATENT/DOCKET NO. 12424RRUS01P (26162.48)  
CUSTOMER NO. 000027683

THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Venson M. Shaw, et al. §  
Serial No.: 09/746,396 §  
Filed: December 21, 2000 §  
For: System and Method of §  
Personalizing Communication §  
Sessions Based on User Behavior §

Examiner: Jaroenchonwanit, B.  
Art Unit: 2143  
Conf. No.: 3361

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T-D.  
05/10/04

REVOCATION/NEW POWER OF ATTORNEY BY APPLICANT

Commissioner For Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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MAY 03 2004

Technology Center 2100

Dear Sir:

The above-identified applicant hereby revokes all powers of attorney previously given and hereby appoints the following attorneys to prosecute the above-identified application and to transact all business in the United States Patent and Trademark Office in connection therewith:

Jeffrey M. Becker (Reg. No. 35,442); James R. Bell (Reg. No. 26,528); Timothy F. Bliss (Reg. No. 50,925); Randall C. Brown (Reg. No. 31,213); Randall E. Colson (Reg. No. 40,566); Michael A. Davis, Jr. (Reg. No. 35,488); Andrew S. Ehmke (Reg. No. 50,271); Priscilla Ferguson (Reg. No. 42,531); Sarah T. Harris (Reg. No. 35,891); Alan Herda (Reg. No. 50,426); William E. Hickman (Reg. No. 46,771); Dave R. Hofman (Reg. No. 55,272); Rita M. Irani (Reg. No. 31,028); Wei Wei Jeang (Reg. No. 33,305); Mark P. Kahler (Reg. No. 29,178); David L. McCombs (Reg. No. 32,271); Warren B. Kice (Reg. No. 22,732); J. Andrew Lowes (Reg. No. 40,706); Todd Mattingly (Reg. No. 40,298); Julie Nickols (Reg. No. 50,826); Gloria Norberg (Reg. No. 36,706); David M. O'Dell (Reg. No. 42,044); and T. Murray Smith (Reg. No. 30,222).

Please address all correspondence and telephone calls regarding this application to:

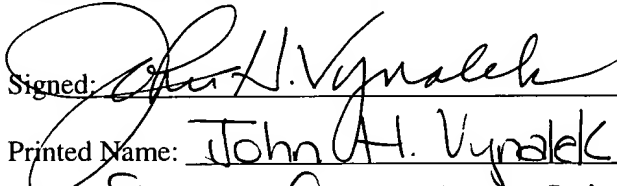
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The undersigned hereby declares that all statements made herein of the undersigned's own knowledge are true; and that all statements made on information and belief are believed to be true; and further, that these statements are made with the knowledge that willful false statements, and the like so made, are punishable by fine or imprisonment, or both, under Section 1001, Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

Executed the 1<sup>st</sup> day of April, 2004.

NORTEL NETWORKS LIMITED

Signed:   
Printed Name: John A. Vynalek  
Title: Senior Counsel, IP Law



2143

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TRANSMITTAL

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Alexandria, VA 22313-1450

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Technology Center 2100

Dear Sir:

Enclosed for filing in the above-identified patent application.

1. Revocation / New Power of Attorney by Applicant; and
2. Return Receipt Postcard

Applicant believes no fee is due. However, the Director is authorized to charge any deficiency fees or credit any overpayments to Deposit Account No. 08-1394 of Haynes and Boone, LLP.

Respectfully submitted,

Wei Wei Jeang  
Reg. No. 33,305

Date: April 26, 2004

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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner For Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date indicated below:

Name

Karen L. Underwood

Date

4-27-04